



October 14, 2013

**VIA OVERNIGHT DELIVERY**

Jocelyn D. Boyd, Esquire  
Chief Clerk and Administrator  
Public Service Commission of South Carolina  
101 Executive Center Drive, Suite 100  
Columbia, South Carolina 29211



SC PUBLIC SERVICE  
COMMISSION

2013 OCT 15 AM 9:35

RECEIVED

Re: United Telephone Company of the Carolinas LLC d/b/a CenturyLink  
Certification to the Use of Universal Service Funds; FCC Form 481

Dear Ms. Boyd:

On behalf of United Telephone Company of the Carolinas LLC d/b/a CenturyLink ("CenturyLink"), the purpose of this letter is (1) to provide the Commission with certain information required by the Federal Communications Commission ("FCC") to be submitted to state commissions and (2) to request that the Commission submit a letter to the FCC and the Universal Service Administration Company by the deadline of December 16, 2013 to confirm that CenturyLink complies with Section 254(e) of the Telecommunications Act and is eligible to receive federal universal service support in accordance with that section and 47 C.F.R. § 54.314. The enclosed attachments include the required affidavit attesting that all federal high-cost support provided to CenturyLink was used in the preceding calendar year and will be used in the coming calendar year only for the provision, maintenance, and upgrading of facilities and services for which the support is intended.

By way of background, on November 18, 2011 the FCC released its *USF/ICC Transformation Order* in WC Docket No. 10-90 et al. With that Order, the FCC began a transition to a national framework for certification of Eligible Telecommunications Carriers ("ETCs") and set forth a standard set of information that all ETCs must file with the FCC each year. The Order also required ETCs to provide the same information to the respective state commissions.

On August 6, 2013, the FCC released an Order, DA 13-707, identifying the reporting requirements contained in 47 C.F.R. § 54.313 that are now approved and applicable in 2013 as well as setting October 15, 2013 as the deadline for ETCs to file the required information.<sup>1</sup> The FCC also released the required reporting template, FCC Form 481, for use by all ETCs.

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<sup>1</sup> See *In the Matter of Connect America Fund*, Order, WC Docket No. 10-90, DA 13-707 (rel. August 6, 2013).

Jocelyn D. Boyd, Esquire

October 14, 2013

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Attached is a complete copy of the FCC Form 481 for CenturyLink, as filed with the FCC. Also included is an extra copy of this filing for date-stamping and return in the envelope provided. Please do not hesitate to contact me at (803) 252-4505 should you have any questions regarding this filing.

Sincerely,

A handwritten signature in black ink, appearing to read "Zel Gilbert". The signature is fluid and cursive, with a small mark at the end.

Zel Gilbert

State Legislative and Regulatory Affairs

Director – GA/SC

cc: Jeanne Stockman

**FCC Form 481 - Carrier Annual Reporting  
Data Collection Form**

 FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code 240506

<015> Study Area Name UTC OF THE CAROLINAS

<020> Program Year 2014

<030> Contact Name: Person USAC should contact with questions about this data Kenneth W. Buchan

<035> Contact Telephone Number: (318) 362-1538  
Number of the person identified in data line <030>

<039> Contact Email Address: ken.buchan@centurylink.com  
Email of the person identified in data line <030>

 2013 OCT 15 AM 9:33  
SC PUBLIC SERVICE  
COMMISSION

RECEIVED

ANNUAL REPORTING FOR ALL CARRIERS		54.313 Completion Required	54.422 Completion Required
<100> Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<200> Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<210> <input checked="" type="checkbox"/> <-- check box if no outages to report			
<300> Unfulfilled Service Requests (voice)	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<310> Detail on Attempts (voice)	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<320> Unfulfilled Service Requests (broadband)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<330> Detail on Attempts (broadband)	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<410> Fixed	0.35		
<420> Mobile	0.0		
<430> Number of Complaints per 1,000 customers (broadband)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<440> Fixed			
<450> Mobile			
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<510> 240506sc510	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<600> Functionality In Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<610> 240506sc610	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<700> Company Price Offerings (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<710> Company Price Offerings (broadband)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<800> Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)? <input type="radio"/> <input checked="" type="radio"/>	(if yes, complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1000> Voice Services Rate Comparability	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1010> <input type="checkbox"/>	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1100> Terrestrial Backhaul (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	(if not, check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1110>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

**Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet**  
 Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000> (check to indicate certification)

<2005> (complete attached worksheet)

**Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet**

<3000> (check to indicate certification)

<3005> (complete attached worksheet)

<b>(100) Service Quality Improvement Reporting Data Collection Form</b>		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	240506
<015>	Study Area Name	UTC OF THE CAROLINAS
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Kenneth W. Buchan
<035>	Contact Telephone Number - Number of person identified in data line <030>	(318) 362-1538
<039>	Contact Email Address - Email Address of person identified in data line <030>	ken.buchan@centurylink.com
<110>	Has your company received its ETC certification from the FCC?	(yes / no ) <input checked="" type="radio"/> <input type="radio"/>
<111>	If your answer to line <110> is yes, do you have an existing "5 year plan" filed with the FCC?	(yes / no ) <input type="radio"/> <input type="radio"/>

If your answer to line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

<113> Maps detailing progress towards meeting plan targets  
 <114> Report how much universal service (USF) support was received  
 <115> How (USF) was used to improve service quality  
 <116> How (USF) was used to improve service coverage  
 <117> How (USF) was used to improve service capacity  
 <118> Provide an explanation of network improvement targets not met in the prior calendar year.

<010>	Study Area Code	240506
<015>	Study Area Name	UTC OF THE CAROLINAS
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Kenneth W. Buchan
<035>	Contact Telephone Number - Number of person identified in data line <030>	(318) 362-1538
<039>	Contact Email Address - Email Address of person identified in data line <030>	ken.buchan@centurylink.com

[illegible]

<010>	Study Area Code	240506
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<020>	Program Year	2014
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<039>	Contact Email Address - Email Address of person identified in data line <030>	ken_buchan@centurylink.com

1/1/2013	
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	Residential Local Service Charge Effective Date	Single State-wide Residential Local Service Charge
<701>		
<702>		

[illegible]

<010>	Study Area Code	240506
<015>	Study Area Name	UTC OF THE CAROLINAS
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Kenneth W. Buchan
<035>	Contact Telephone Number - Number of person identified in data line <030>	(318) 362-1538
<039>	Contact Email Address - Email Address of person identified in data line <030>	ken.buchan@centurylink.com

[illegible]

<01>	Study Area Code
<01>	Study Area Name
<02>	Program Year
<03>	Contact Name - Person USAC should contact regarding this data
<03>	Contact Telephone Number - Number of person identified in data line <03>
<03>	Contact Email Address - Email Address of person identified in data line <03>
<81>	Reporting Carrier
<81>	Holding Company
<81>	Operating Company
<82>	Affiliates
<83>	SAC
<83>	Doing Business As Company or Brand Designation



**(900) Tribal Lands Reporting  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	240506
<015>	Study Area Name	UTC OF THE CAROLINAS
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Kenneth W. Buchan
<035>	Contact Telephone Number - Number of person identified in data line <030>	(318) 362-1538
<039>	Contact Email Address - Email Address of person identified in data line <030>	ken.buchan@centurylink.com
<910>	Tribal Land(s) on which ETC Serves	

**<920> Tribal Government Engagement Obligation**

If your company serves Tribal lands, please select (Yes, No, NA) for each of these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

Select (Yes, No, NA)	
	<921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions;
	<922> Feasibility and sustainability planning;
	<923> Marketing services in a culturally sensitive manner;
	<924> Compliance with Rights of way processes
	<925> Compliance with Land Use permitting requirements
	<926> Compliance with Facilities Siting rules
	<927> Compliance with Environmental Review processes
	<928> Compliance with Cultural Preservation review processes
	<929> Compliance with Tribal Business and Licensing requirements.

Name of Attached Document (.pdf)

<b>(1100) No Terrestrial Backhaul Reporting</b>		FCC Form 481	
<b>Data Collection Form</b>		OMB Control No. 3060-0986/OMB Control No. 3060-0819	
		July 2013	

<010>	Study Area Code	240506
<015>	Study Area Name	UTC OF THE CAROLINAS
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<039>	Contact Email Address - Email Address of person identified in data line <030>	ken.buchan@centurylink.com

☐

Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)

☐

Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)

<b>(1200) Terms and Condition for Lifeline Customers</b>		FCC Form 481
<b>Lifeline</b>		OMB Control No. 3060-0986/OMB Control No. 3060-0819
<b>Data Collection Form</b>		July 2013
<010>	Study Area Code	240506
<015>	Study Area Name	UTC OF THE CAROLINAS
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Kenneth W. Buchan
<035>	Contact Telephone Number - Number of person identified in data line <030>	(318) 362-1538
<039>	Contact Email Address - Email Address of person identified in data line <030>	ken.buchan@centurylink.com

<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	240506ec1210
<1220>	Link to Public Website	<p>Name of attached document (.pdf)</p> <p>HTTP <a href="http://www.centurylink.com/tariffs/ec_ut-car_gen_t.pdf">http://www.centurylink.com/tariffs/ec_ut-car_gen_t.pdf</a></p>
<1221>	<p>"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:</p> <p>Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,</p>	<input checked="" type="checkbox"/>
<1222>	Details on the number of minutes provided as part of the plan,	<input checked="" type="checkbox"/>
<1223>	Additional charges for toll calls, and rates for each such plan.	<input checked="" type="checkbox"/>

**(2000) Price Cap Carrier Additional Documentation**  
**Data Collection Form**  
 Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	240506
<015>	Study Area Name	UTC OF THE CAROLINAS
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<039>	Contact Email Address - Email Address of person identified in data line <030>	ken.buchan@centurylink.com

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, Frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

<b>Incremental Connect America Phase I reporting</b>	
<2010> 2nd Year Certification (47 CFR § 54.313(b)(1))	<input type="checkbox"/>
<2011> 3rd Year Certification (47 CFR § 54.313(b)(2))	<input type="checkbox"/>

<b>Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))</b>	
<2012> 2013 Frozen Support Certification	<input checked="" type="checkbox"/>
<2013> 2014 Frozen Support Certification	<input type="checkbox"/>
<2014> 2015 Frozen Support Certification	<input type="checkbox"/>
<2015> 2016 and future Frozen Support Certification	<input type="checkbox"/>

<b>Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))</b>	
<2016> Certification Support Used to Build Broadband	<input checked="" type="checkbox"/>

<b>Connect America Phase II Reporting (47 CFR § 54.313(e))</b>	
<2017> 3rd year Broadband Service Certification	<input type="checkbox"/>
<2018> 5th year Broadband Service Certification	<input type="checkbox"/>
<2019> Interim Progress Certification	<input type="checkbox"/>
<2020>	<input type="checkbox"/>

Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

<2021>	Interim Progress Community Anchor Institutions	Name of Attached Document Listing Required Information
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(3000) Rate Of Return Carrier Additional Documentation		FCC Form 481
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013

<010> Study Area Code	240506
<015> Study Area Name	UTC OF THE CAROLINAS
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Kenneth W. Buchan
<035> Contact Telephone Number - Number of person identified in data line <030>	(318) 362-1538
<039> Contact Email Address - Email Address of person identified in data line <030>	ken.buchan@centurylink.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

Progress Report on 5 Year Plan	Name of Attached Document Listing Required Information	
(3010) Milestone Certification (47 CFR § 54.313(f)(1)(i)) Please check this box to confirm that the attached PDF, on line 3012, contains the required information pursuant to § 54.313 (f)(1)(i), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.		<input type="checkbox"/> (Yes/No)
(3011) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii)) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		<input type="checkbox"/> (Yes/No)
(3015) PDF of Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3016) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation		<input type="checkbox"/>
(3017) If the response is no on line 3014, is your company audited?		<input type="checkbox"/>
(3018) If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains: Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications PDF of Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/> (Yes/No)
(3019) Management letter issued by the independent certified public accountant that performed the company's financial audit.		<input type="checkbox"/>
(3020) If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,		<input type="checkbox"/>
(3021) Underlying information subjected to a review by an independent certified public accountant		<input type="checkbox"/>
(3022) Underlying information subjected to an officer certification.		<input type="checkbox"/>
(3023) PDF of Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3024) Attach the worksheet listing required information		<input type="checkbox"/>
(3025) Name of Attached Document Listing Required Information		
(3026)		

<b>Certification - Reporting Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<015> Study Area Name	UTC OF THE CAROLINAS
<020> Program Year	2014
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<035> Contact Telephone Number - Number of person identified in data line <030>	(318) 362-1538
<039> Contact Email Address - Email Address of person identified in data line <030>	ken.buchan@centurylink.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: UTC OF THE CAROLINAS	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 09/25/2013
Printed name of Authorized Officer: David Cole	
Title or position of Authorized Officer: Senior Vice President for Operations Support and Controller	
Telephone number of Authorized Officer: (318) 388-9000	
Study Area Code of Reporting Carrier: 240506	Filing Due Date for this form: 10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

<b>Certification - Agent / Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<b>&lt;010&gt;</b>	Study Area Code	240506
<b>&lt;015&gt;</b>	Study Area Name	UTC OF THE CAROLINAS
<b>&lt;020&gt;</b>	Program Year	2014
<b>&lt;030&gt;</b>	Contact Name - Person USAC should contact regarding this data	Kenneth W. Buchan
<b>&lt;035&gt;</b>	Contact Telephone Number - Number of person identified in data line <030>	(318) 362-1538
<b>&lt;039&gt;</b>	Contact Email Address - Email Address of person identified in data line <030>	ken.buchan@centurylink.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent or Employee of Agent: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Printed name of Authorized Agent or Employee of Agent: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

## **Attachments**



AFFIDAVIT CERTIFYING COMPLIANCE  
WITH §54.313(A)(5), §54.313(A)(6), and §54.314(a)

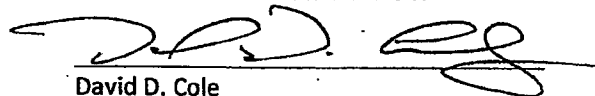
Section (500) – Service Quality Certification  
Section (600) – Emergency Carrier Certification  
Section (2012) – 2013 Frozen Support Certification; and  
Accuracy of Annual Reporting of CAF Recipients Certification

For the CenturyLink ETCs as listed in Appendix A, I, David D. Cole, being of lawful age and duly sworn, on my oath and under penalty of perjury, state that I am the Senior Vice President for Operations Support and Controller of CenturyLink, Inc. ("Company") and that I am authorized to execute this affidavit on behalf of the Company.

The Company hereby certifies pursuant to the requirements under 47 C.F.R. §54.313(A)(5) and §54.313(A)(6) that:

- 1) CenturyLink has established operational procedures designed to facilitate compliance with applicable consumer protection rules,
- 2) CenturyLink has established operational procedures designed to facilitate compliance with service quality standards which may include customer remedies and improvement plans. CenturyLink also reports service quality metrics to State Commissions as applicable,
- 3) CenturyLink is able to remain functional in emergency situations as set forth in §54.202(a)(2),
- 4) All frozen federal universal service support provided to CenturyLink ETCs listed in Appendix A was used in the preceding calendar year and will be used in the coming calendar year only for the provision, maintenance, and upgrading of facilities and services for which the support is intended, and
- 5) To the best of my knowledge and belief, the information reported on this form including attachments is accurate.

FURTHER AFFIANT SAYETH NOT.



David D. Cole  
SVP – Operations Support and Controller  
CenturyLink  
100 CenturyLink Drive  
Monroe, Louisiana 71203

DATED this 6<sup>th</sup> day of Sept. 2013

SUBSCRIBED AND SWORN TO before me this 6<sup>th</sup> day of Sept. 2013

Notary Public: Lodie LaDonna Stagg  
Lodie LaDonna Stagg, Notary ID 49986  
My Commission Expires: with life  
State of Louisiana, Parish of Ouachita

## Appendix A

### Listing of CenturyLink Eligible Telecommunications Carriers

COMPANY NAME	DBA NAME	Study Area Code	State(s) of Operation
CenturyTel of Alabama, LLC (Northern)	CenturyLink	259789	AL
CenturyTel of Alabama, LLC (Southern)	CenturyLink	259788	AL
Gulf Telephone Company	CenturyLink	250298	AL
CenturyTel of Arkansas, Inc.	CenturyLink	401705	AR
CenturyTel of Central Arkansas, LLC	CenturyLink	401144	AR
CenturyTel of Mountain Home, Inc.	CenturyLink	401711	AR
CenturyTel of Redfield, Inc.	CenturyLink	401720	AR
CenturyTel of South Arkansas, Inc.	CenturyLink	401727	AR, LA
CenturyTel of Northwest Arkansas, LLC (Russellville)	CenturyLink	401142	AR, MO, OK
CenturyTel of Northwest Arkansas, LLC (Siloam Springs)	CenturyLink	401143	AR, OK
Qwest Corporation (Arizona)	CenturyLink QC	455101	AZ
CenturyTel of Colorado, Inc.	CenturyLink	462208	CO
Qwest Corporation (Colorado)	CenturyLink QC	465102	CO
The El Paso County Telephone Company	None	462187	CO
CenturyTel of Eagle, Inc.	CenturyLink	462185	CO, UT
Embarq Florida, Inc.	CenturyLink	210341	FL
Coastal Utilities, Inc.	CenturyLink	220356	GA
Qwest Corporation (Iowa)	CenturyLink QC	355141	IA
CenturyTel of Postville, Inc.	CenturyLink	351274	IA
CenturyTel of Chester, Inc.	CenturyLink	351126	IA, MN
CenturyTel of Idaho, Inc.	CenturyLink	472225	ID
CenturyTel of the Gem State, Inc. (Idaho)	CenturyLink	472223	ID
Qwest Corporation (Northern Idaho)	CenturyLink QC	475162	ID
Qwest Corporation (Southern Idaho)	CenturyLink QC	475103	ID
Gallatin River Communications, LLC	CenturyLink GRC	341057	IL
CenturyTel of Central Indiana, Inc.	CenturyLink	320747	IN
CenturyTel of Odon, Inc.	CenturyLink	320801	IN
United Telephone Company of Indiana, Inc.	CenturyLink	320832	IN, OH
United Telephone Company of Eastern Kansas	CenturyLink	411317	KS

COMPANY NAME	DBA NAME	Study Area Code	State(s) of Operation
United Telephone Company of Kansas	None	411842	KS
United Telephone Company of Southcentral Kansas	CenturyLink	411317	KS
Embarq Missouri, Inc. (Kansas)	CenturyLink	411957	KS
CenturyTel of Central Louisiana, LLC	CenturyLink	270423	LA
CenturyTel of Chatham, LLC	CenturyLink	270427	LA
CenturyTel of East Louisiana, LLC	CenturyLink	270440	LA
CenturyTel of Evangeline, LLC	CenturyLink	270434	LA
CenturyTel of North Louisiana, LLC	CenturyLink	270436	LA
CenturyTel of Ringgold, LLC	CenturyLink	270439	LA
CenturyTel of Southeast Louisiana, LLC	CenturyLink	270424	LA
CenturyTel of Southwest Louisiana, LLC	CenturyLink	270442	LA
CenturyTel of Northwest Louisiana, Inc.	CenturyLink	270431	LA, AR, TX
CenturyTel Midwest - Michigan, Inc.	CenturyLink	310671	MI
CenturyTel of Michigan, Inc.	CenturyLink	310702	MI
CenturyTel of Northern Michigan, Inc.	CenturyLink	310705	MI
CenturyTel of Upper Michigan, Inc.	CenturyLink	310689	MI
CenturyTel of Minnesota, Inc.	CenturyLink	361445	MN
Embarq Minnesota, Inc.	CenturyLink	361456	MN
Qwest Corporation (Minnesota)	CenturyLink QC	365142	MN
CenturyTel of Missouri, LLC (Belle-Herman)	CenturyLink	429785	MO
CenturyTel of Missouri, LLC (Central)	CenturyLink	429784	MO
CenturyTel of Missouri, LLC (Southern)	CenturyLink	429786	MO
CenturyTel of Missouri, LLC (Southwest)	CenturyLink	429787	MO
Spectra Communications Group, LLC	CenturyLink	421151	MO
Embarq Missouri, Inc.	CenturyLink	421957	MO, IA
CenturyTel of North Mississippi, Inc.	None	280458	MS
CenturyTel of Montana, Inc.	CenturyLink	482249	MT
Qwest Corporation (Montana)	CenturyLink QC	485104	MT
Central Telephone Company (North Carolina)	CenturyLink	230471	NC
Carolina Telephone and Telegraph Company LLC	CenturyLink	230470	NC
Mehtel, Inc.	CenturyLink	230485	NC
Qwest Corporation (North Dakota)	CenturyLink QC	385144	ND
Qwest Corporation (Nebraska)	CenturyLink QC	375143	NE
United Telephone Company of the West (Nebraska)	CenturyLink	371595	NE

<b>COMPANY NAME</b>	<b>DBA NAME</b>	<b>Study Area Code</b>	<b>State(s) of Operation</b>
United Telephone Company of New Jersey, Inc.	CenturyLink	160138	NJ
CenturyTel of the Southwest, Inc.	CenturyLink	492274	NM
Qwest Corporation (New Mexico)	CenturyLink QC	495105	NM
Central Telephone Company (Nevada)	CenturyLink	552348	NV
CenturyTel of the Gem State, Inc. (Nevada)	CenturyLink	552223	NV
CenturyTel of Ohio, Inc.	CenturyLink	300630	OH
United Telephone Company of Ohio	CenturyLink	300661	OH
CenturyTel of Oregon, Inc.	CenturyLink	532361	OR
Qwest Corporation (Oregon)	CenturyLink QC	535163	OR
United Telephone Company of the Northwest (Oregon)	CenturyLink	532400	OR
CenturyTel of Eastern Oregon, Inc.	CenturyLink	532361	OR, CA
United Telephone Company of Pennsylvania LLC, The	CenturyLink	170209	PA
United Telephone Company of the Carolinas LLC	CenturyLink of the Carolinas	240506	SC
Qwest Corporation (South Dakota)	CenturyLink QC	395145	SD
CenturyTel of Claiborne, Inc.	CenturyLink Claiborne	290557	TN
CenturyTel of Ooltewah-Collegedale, Inc.	CenturyLink Ooltewah-Collegedale	290574	TN
United Telephone Southeast, LLC (Tennessee)	CenturyLink	290567	TN
CenturyTel of Adamsville, Inc.	CenturyLink Adamsville	290552	TN, MS
Central Telephone Company of Texas, Inc.	CenturyLink	442114	TX
CenturyTel of Lake Dallas, Inc.	CenturyLink	442101	TX
CenturyTel of Port Aransas, Inc.	CenturyLink	442117	TX
CenturyTel of San Marcos, Inc.	CenturyLink	442140	TX
United Telephone Company of Texas, Inc	CenturyLink	442084	TX
Qwest Corporation (Utah)	CenturyLink QC	505107	UT
United Telephone Southeast, LLC (Virginia)	CenturyLink	190567	VA
Central Telephone Company of Virginia	CenturyLink	190254	VA, NC
CenturyTel of Inter-Island, Inc.	CenturyLink	522408	WA
CenturyTel of Washington, Inc.	CenturyLink	522408	WA
Qwest Corporation (Washington)	CenturyLink QC	525161	WA
United Telephone Company of the Northwest (Washington)	CenturyLink	522400	WA
CenturyTel of Cowiche, Inc.	CenturyLink	522410	WA
CenturyTel of Central Wisconsin, LLC	CenturyLink	331159	WI

<b>COMPANY NAME</b>	<b>DBA NAME</b>	<b>Study Area Code</b>	<b>State(s) of Operation</b>
CenturyTel of Fairwater-Brandon-Alto, LLC	CenturyLink	330877	WI
CenturyTel of Forestville, LLC	CenturyLink	330884	WI
CenturyTel of Larsen-Readfield, LLC	CenturyLink	330898	WI
CenturyTel of Monroe County, LLC	CenturyLink	330913	WI
CenturyTel of Northern Wisconsin, LLC	CenturyLink	330956	WI
CenturyTel of Southern Wisconsin, LLC	CenturyLink	330931	WI
CenturyTel of the Midwest-Kendall, LLC	CenturyLink	330924	WI
CenturyTel of the Midwest-Wisconsin, LLC (Casco)	CenturyLink	330857	WI
CenturyTel of the Midwest-Wisconsin, LLC (Cencom)	CenturyLink	330841	WI
CenturyTel of the Midwest-Wisconsin, LLC (Northwest)	CenturyLink	330922	WI
CenturyTel of the Midwest-Wisconsin, LLC (Platteville)	CenturyLink	330934	WI
CenturyTel of the Midwest-Wisconsin, LLC (Thorp)	CenturyLink	330959	WI
CenturyTel of the Midwest-Wisconsin, LLC (Wayside)	CenturyLink	330970	WI
CenturyTel of Wisconsin, LLC	CenturyLink	330895	WI
Telephone USA of Wisconsin, LLC	CenturyLink	331155	WI
CenturyTel of Northwest Wisconsin, LLC	CenturyLink	330950	WI, MN
CenturyTel of Wyoming, Inc.	CenturyLink	512299	WY
Qwest Corporation (Wyoming)	CenturyLink QC	515108	WY
United Telephone Company of the West (Wyoming)	CenturyLink of the West	511595	WY

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July 2013

<010>	Study Area Code	240506			
<015>	Study Area Name	UTC OF THE CAROLINAS			
<020>	Program Year	2014			
<030>	Contact Name - Person USAC should contact regarding this data	Kenneth W. Buchan			
<035>	Contact Telephone Number - Number of person identified in data line <030>	(318) 362-1538			
<039>	Contact Email Address - Email Address of person identified in data line <030>	ken.buchan@centurylink.com			
<810>	Reporting Carrier	United Telephone Company of the Carolinas, LLC d/b/a CenturyLink of the Carolinas			
<811>	Holding Company	CenturyLink, Inc.			
<812>	Operating Company	United Telephone Company of the Carolinas, LLC d/b/a CenturyLink of the Carolinas			
<813>	<a1>	Affiliates	<a2>	SAC	<a3>
	Bloomingdale Telephone Company, Inc.			310676	Unknown
	Carolina Telephone and Telegraph Company LLC			230470	CenturyLink
	Central Telephone Company (Nevada)			552348	CenturyLink
	Central Telephone Company (North Carolina)			230471	CenturyLink
	Central Telephone Company of Texas, Inc.			442114	CenturyLink
	Central Telephone Company of Virginia			190254	CenturyLink
	CenturyTel Acquisition LLC				CenturyLink Acquisition
	CenturyTel Broadband Services, LLC				CenturyLink Broadband
	CenturyTel Fiber Company II, LLC				Lightcore, a CenturyLink company and CenturyLink Wholesale
	CenturyTel Midwest - Michigan, Inc.			310671	CenturyLink
	CenturyTel of Adamsville, Inc.			290552	CenturyLink Adamsville
	CenturyTel of Alabama, LLC (Northern)			259789	CenturyLink
	CenturyTel of Alabama, LLC (Southern)			259788	CenturyLink
	CenturyTel of Arkansas, Inc.			401705	CenturyLink
	CenturyTel of Central Arkansas, LLC			401144	CenturyLink
	CenturyTel of Central Indiana, Inc.			320747	CenturyLink
	CenturyTel of Central Louisiana, LLC			270423	CenturyLink
	CenturyTel of Central Wisconsin, LLC			331159	CenturyLink
	CenturyTel of Chatham, LLC			270427	CenturyLink
	CenturyTel of Chester, Inc.			351126	CenturyLink
	CenturyTel of Claiborne, Inc.			290557	CenturyLink Claiborne
	CenturyTel of Colorado, Inc.			452208	CenturyLink
	CenturyTel of Cowiche, Inc.			522410	CenturyLink

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<030>	Contact Name - Person USAC should contact regarding this data	Kenneth W. Buchan			
<035>	Contact Telephone Number - Number of person identified in data line <030>	(318) 362-1538			
<039>	Contact Email Address - Email Address of person identified in data line <030>	ken.buchan@centurylink.com			
<810>	Reporting Carrier	United Telephone Company of the Carolinas, LLC d/b/a CenturyLink of the Carolinas			
<811>	Holding Company	CenturyLink, Inc.			
<812>	Operating Company	United Telephone Company of the Carolinas, LLC d/b/a CenturyLink of the Carolinas			
<813>	<a1>	<a2>	<a3>		
	Affiliates	SAC	Doing Business As Company or Brand Designation		
	CenturyTel of Eagle, Inc.	462185	CenturyLink		
	CenturyTel of East Louisiana, LLC	270440	CenturyLink		
	CenturyTel of Eastern Oregon, Inc.	532361	CenturyLink		
	CenturyTel of Evangeline, LLC	270434	CenturyLink		
	CenturyTel of Fairwater-Brandon-Alto, LLC	330877	CenturyLink		
	CenturyTel of Forestville, LLC	330884	CenturyLink		
	CenturyTel of Idaho, Inc.	472225	CenturyLink		
	CenturyTel of Inter-Island, Inc.	522408	CenturyLink		
	CenturyTel of Lake Dallas, Inc.	442101	CenturyLink		
	CenturyTel of Larsen-Readfield, LLC	330898	CenturyLink		
	CenturyTel of Michigan, Inc.	310702	CenturyLink		
	CenturyTel of Minnesota, Inc.	361445	CenturyLink		
	CenturyTel of Missouri, LLC (Belle-Herman)	429785	CenturyLink		
	CenturyTel of Missouri, LLC (Central)	429784	CenturyLink		
	CenturyTel of Missouri, LLC (Southern)	429786	CenturyLink		
	CenturyTel of Missouri, LLC (Southwest)	429787	CenturyLink		
	CenturyTel of Monroe County, LLC	330913	CenturyLink		
	CenturyTel of Montana, Inc.	482249	CenturyLink		
	CenturyTel of Mountain Home, Inc.	401711	CenturyLink		
	CenturyTel of North Louisiana, LLC	270436	CenturyLink		
	CenturyTel of North Mississippi, Inc.	280458	None		
	CenturyTel of Northern Michigan, Inc.	310705	CenturyLink		
	CenturyTel of Northern Wisconsin, LLC	330956	CenturyLink		

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<010>	Study Area Code	240506	
<015>	Study Area Name	UTC OF THE CAROLINAS	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Kenneth W. Buchan	
<035>	Contact Telephone Number - Number of person identified in data line <030>	(318) 362-1538	
<039>	Contact Email Address - Email Address of person identified in data line <030>	ken.buchan@centurylink.com	
<810>	Reporting Carrier	United Telephone Company of the Carolinas, LLC d/b/a CenturyLink of the Carolinas	
<811>	Holding Company	CenturyLink, Inc.	
<812>	Operating Company	United Telephone Company of the Carolinas, LLC d/b/a CenturyLink of the Carolinas	
<813>	<a1> Affiliates	<a2> SAC	
	<a3> Doing Business As Company or Brand Designation		
	CenturyTel of the Midwest-Wisconsin, LLC (Platteville)	330934	CenturyLink
	CenturyTel of the Midwest-Wisconsin, LLC (Thorp)	330959	CenturyLink
	CenturyTel of the Midwest-Wisconsin, LLC (Wayside)	330970	CenturyLink
	CenturyTel of the Southwest, Inc.	492274	CenturyLink
	CenturyTel of Upper Michigan, Inc.	310689	CenturyLink
	CenturyTel of Washington, Inc.	52408	CenturyLink
	CenturyTel of Wisconsin, LLC	330895	CenturyLink
	CenturyTel of Wyoming, Inc.	512399	CenturyLink
	CenturyTel Solutions, LLC		CenturyLink Solutions
	Coastal Utilities, Inc.	220356	CenturyLink
	Embarq Florida, Inc.	210341	CenturyLink
	Embarq Minnesota, Inc.	361456	CenturyLink
	Embarq Missouri, Inc.	421957	CenturyLink
	Embarq Missouri, Inc. (Kansas)	411957	CenturyLink
	Gallatin River Communications, LLC	341057	CenturyLink GRC
	Gulf Telephone Company	250298	CenturyLink
	Hillsboro Telephone Company, Inc.	330892	Unknown
	Mebtel, Inc.	230485	CenturyLink
	Qwest Broadband Services, Inc.		CenturyLink
	Qwest Communications Company, LLC		CenturyLink QCC
	Qwest Corporation (Arizona)	455101	CenturyLink QC
	Qwest Corporation (Colorado)	465102	CenturyLink QC
	Qwest Corporation (Iowa)	355141	CenturyLink QC

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<030>	Contact Name - Person USAC should contact regarding this data	Kenneth W. Buchan	
<035>	Contact Telephone Number - Number of person identified in data line <030>	(318) 362-1538	
<039>	Contact Email Address - Email Address of person identified in data line <030>	ken.buchan@centurylink.com	
<810>	Reporting Carrier	United Telephone Company of the Carolinas, LLC d/b/a CenturyLink of the Carolinas	
<811>	Holding Company	CenturyLink, Inc.	
<812>	Operating Company	United Telephone Company of the Carolinas, LLC d/b/a CenturyLink of the Carolinas	
<813>	<a1>	<a2>	<a3>
Affiliates			
	Qwest Corporation (Minnesota)	365142	CenturyLink QC
	Qwest Corporation (Montana)	485104	CenturyLink QC
	Qwest Corporation (Nebraska)	375143	CenturyLink QC
	Qwest Corporation (New Mexico)	495105	CenturyLink QC
	Qwest Corporation (North Dakota)	385144	CenturyLink QC
	Qwest Corporation (Northern Idaho)	475162	CenturyLink QC
	Qwest Corporation (Oregon)	535163	CenturyLink QC
	Qwest Corporation (South Dakota)	395145	CenturyLink QC
	Qwest Corporation (Southern Idaho)	475103	CenturyLink QC
	Qwest Corporation (Utah)	505107	CenturyLink QC
	Qwest Corporation (Washington)	525161	CenturyLink QC
	Qwest Corporation (Wyoming)	515108	CenturyLink QC
	Spectra Communications Group, LLC	421151	CenturyLink
	Telephone USA of Wisconsin, LLC	331155	CenturyLink
	The El Paso County Telephone Company	462187	CenturyLink
	United Telephone Company of Eastern Kansas	411317	CenturyLink
	United Telephone Company of Indiana, Inc.	320832	CenturyLink
	United Telephone Company of Kansas	411842	None
	United Telephone Company of New Jersey, Inc.	160138	CenturyLink
	United Telephone Company of Ohio	300661	CenturyLink
	United Telephone Company of Pennsylvania LLC, The	170209	CenturyLink
	United Telephone Company of Southcentral Kansas	411317	CenturyLink
	United Telephone Company of Texas, Inc	442094	CenturyLink

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<1210> Terms & Conditions of Voice Telephony Lifeline Plans

CenturyLink has over 100 local exchange carriers (LECs) that serve as eligible telecommunications carriers (ETCs) providing Lifeline discounts on local telephone service for qualifying low-income customers in thirty-seven states. Each LEC's local tariff contains the terms and conditions of voice telephony service plans generally available to CenturyLink residential customers. Lifeline provides discounts on CenturyLink residential service plans that include voice telephony service. Lifeline discounts provided to qualified recipients include the \$9.25 per month federal discount plus state discounts, if available. Tribal Lifeline recipients receive an additional federal Lifeline discount of up to \$25 per month. Eligible residents residing on Tribal lands in areas where CenturyLink receives universal service high-cost support can also receive a Tribal Link Up credit of not more than \$100 against one customary service initiation fee at a primary residence.

CenturyLink's flat-rated residential service plans provide unlimited local calling. Lifeline discounts also may be applied to local residential service plans that include a certain amount of local minutes or calls at a flat-rate and then have additional charges for minutes or calls beyond those included in the plan. Lifeline discounts may be applied to bundled service packages that include voice telephony services, such as bundles with internet service and/or video service. Lifeline discounts may also apply to voice service plans that include optional calling features such as caller ID, call waiting, and voicemail.

Toll service is available to customers receiving Lifeline discounts in the same manner that it is available to non-Lifeline customers. Toll limitation service is available to Lifeline customers at no charge.

Information concerning CenturyLink's Lifeline program can be found on our Lifeline web page at <http://www.centurylink.com/Pages/Support/LifeLine/>

A link to the CenturyLink tariff that includes the terms and conditions of this ETC's Lifeline offering is included in response to line 1220.

NOTES APPLICABLE TO FORM 481 FILING:

1. (100) The Federal Communications Commission in FCC DA 13-332 adopted March 5, 2013, waived the requirement that price cap recipients of frozen support or incremental support file five-year plans by July 1, 2013 (subsequently changed to October 15, 2013).
2. (200-210) Outages are reported using the criteria provided in 47 C.F.R §54.313, which differs from the criteria in 47 C.F.R. §4.5, which is the basis for reporting outages to the Federal Communications Commission. Therefore, some outages may not have NORS numbers.
3. (300-310) CenturyLink does not have any outstanding requests for voice service from 2012 that are unfilled at the time of this filing.
4. (320-330) Unfilled service requests for broadband are not required to be reported in this year's filing.
5. (410) Complaints per 1,000 access lines are reported as complaints to any federal and/or state agency.
6. (430-450) Number of complaints for broadband are not required to be reported in this year's filing.
7. (700-710) Company price offering for both voice and broadband are not required to be reported in this year's filing.
8. (1000-1010) Voice services rate comparability is not required to be reported in this year's filing.
9. (3000-3005) This is not applicable to this company as it is considered to be a Federal Price Cap Carrier or an affiliate associated with a Federal Price Cap Carrier for the purposes of this filing.